



## User Meetings



Group picture: Users in front of EMPIC office

### Location

Headquarters of HEITEC / EMPIC in the new premises **Güterbahnhofstrasse 5** in Erlangen

### Australia

The long-distance delegation of CASA Australia together with Jörg Kottenbrink, CEO of EMPIC



### Ireland

“The EMPIC product continues to develop and grow thanks to EMPIC and the user groups. IAA participates in the user groups because EMPIC is built by Regulators for Regulators.”



## Sweden

“The user-group meetings are appreciated by the Swedish authority among users, project managers and specialists alike. We get to know news in the product and also new future plans and roadmaps. We have the opportunity to meet people from other authorities and can share our experience using EMPIC applications. We also have the opportunity to discuss the way we handle different tasks in our authorities.”



## Norway

“The EMPIC system, with the different modules we have implemented, gives great support to the Civil Aviation Authority within our core tasks and processes, like organisational approval and the related oversight activities, personal licensing, and aircraft registration and surveillance. The User Meetings are both educational and constructive, and ensure that the main development is user-driven. The possibility to meet and discuss with other countries is always informative, instructive and socially rewarding.”

## Switzerland

“The Swiss delegation from FOCA for the EMPIC applications would like to thank EMPIC for another successful and very interesting User Meeting at the new location of EMPIC GmbH in Erlangen. These User Meetings make an important contribution in securing the development of the functionality in the EMPIC modules according to the needs of the customers and they are also a good opportunity to share our experience with colleagues from other authorities.”



## France

“We particularly appreciated this first user meeting of 2017 due to our possible participation in TC/AR and OAS meetings (not having parallel sessions was a real improvement). A user meeting is always a good way to share with EMPIC and other authorities visions about the future (especially for RPBO) and also discuss common problems during meetings and social events. Open communication with all parties is valuable to find common solutions and evolutions.”

### EMPIC GmbH

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