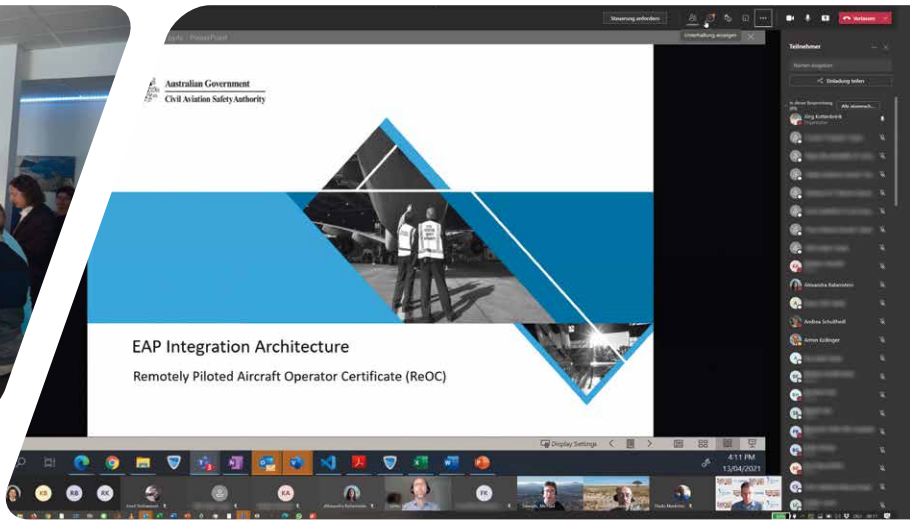
USER MEETING NEWSLETTER



EMPIC-EAP®
The Standard Software
for Aviation Regulators
Everywhere

User Meetings (on-site and remote)





Impressions from 2019 – 2025 User Group Meetings
We organize them since 2005, they take place twice per year



South Africa

SACAA joined the EMPIC community end of 2014 to establish the EBS (Enterprise Business System) based on EMPIC-EAP®.
"Since we implemented EBS, our working practices have been transformed for the better and our ICAO USOAP scores improved significantly. Our stakeholders will also benefit from the improved efficiencies and they particularly appreciate being able to access our system via the web. We come to EMPIC with subject matter experts and a project manager to learn from the discussion with EMPIC and the other aviation authorities."

Namibia

"It was really an eye opener to attend the recent EMPIC user meetings for the first time with my colleagues from Namibia. We realised the benefit of attending the meetings and can now appreciate the role that users play in the development process for the software. It was good to see what others are doing and to build our network with the other clients, which would be very helpful in the future. We had the opportunity to learn from others' learning curves and to appreciate the real strength of the process followed and of the software itself".



Croatia

"I am one of the first persons from Croatian CAA to attend the User Meeting and have been on every user meeting since 2013. It has always been a great experience and your care for the customers is outstanding. Thank you for that.

I am the person in charge of implementing every single EMPIC module in Croatian CAA and the User Meeting is a very powerful event that helped us a lot during the implementation process because it is the opportunity to interact and get the best practice from other users all around the word. It is the best way to introduce yourself in the EMPIC community and in my opinion, it would be impossible to implement such a huge project without the great support of EMPIC staff and other users.
We all hope that the Covid situation will end soon so we can all meet in Erlangen again and see each other live. ;-)"



Bosnia and Herzegovina

"We are EMPIC users since 2010! EMPIC is one of the best innovative IT applications in aviation which facilitates civil aviation authorities conducting their regular tasks in accordance with the regulations. EMPIC covers all aspects necessary for the full implementation of the regulatory requirements as the valuable asset to the users. Thanks to EMPIC, paperwork becomes past. EMPIC connects IT application and regulatory framework and gives the opportunity to the members of EMPIC to share their experience and spread networks among themselves at the regular User Meeting."

Slovenia

"Thank you for organising the EMPIC user meeting. Being new on the EMPIC team, we could gather relevant information from more experienced users. Such meetings contribute to harmonised aviation systems in EU member states and broader. The user group meetings give us the unique opportunity to discuss and to vote for future developments of the system, so that the solution is tailored to our regulator needs. We hope that the next meeting will be held in a conference room, and we will be able to meet in person again."





Latvia

"Every time a user meeting takes place, it is an opportunity to learn something new, to exchange experiences between other Member States.
Continuous EMPIC-EAP® software evolution and implementation of new features always ensures stable operation of the Latvia CAA and compliance with regulations".

1st User Meeting 2005

First EMPIC user meeting in 2005 with participants from Austria, Switzerland, Greece and The Netherlands.
This meeting in June 2005 was the beginning of our long-standing and fruitful cooperation with the aviation regulator community – proving the slogan: **"Built by Regulators for Regulators"**. We thank our community members for their dedication to make the best product for aviation oversight management in the world.



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The Last Word

Any suggestions for topics you think would be of interest to our readers can be notified to: office@empic.aero